

Summary/check-list of IntraLAN's *Business Continuum* benefits

Benefit	BC	Other
Basics:		
• Is it a fully managed service (you only need to find 10 seconds per day to check logs)?	✓	
• Does this include <u>full</u> server images (not just selected files, missing System State)	✓	
• Does it cope with large files (e.g. Exchange maximum now 75Gb) and SQL?	✓	
• Are all copies entire and complete as of last night (no rebuilds/incremental patching required) ?	✓	
• Can you use your existing DSL line (no extra lines required)?		
• Back-ups still work even if there's temporary Internet fault?	✓	
• Offer email broadcast service	✓	
• Should it be needed, do they have the skills beyond "data holding": e.g. BC is underpinned by a Microsoft Gold Partner?	✓	
Restores:		
• Instant access to restore individual files	✓	
• Regular full server test restores available	✓	
• Test restores are done for you - no work by you, visiting data suites and loading up data.	✓	
• If data integrity lost (disk failure, corruption), complete server restored for you (not just data sent)?	✓	
• If server loss, they turn up with a replacement server, pre-loaded for "ready to go"?	✓	
• If office loss, they rebuild the server + provide remote access from any location (not just their premises) with Internet facilities?	✓	
• Restores are hardware independent (so no HP/Dell/IBM server brand issues, tape firmware issues)	✓	
• Roll-back facilities: You can restore versions (entire systems or individual files) older than last night?	✓	
• Off-line archive available for long-term storage/Compliance?	✓	
SLAs:		
• Are you offered target recovery times (not just response times) and are they adequate and realistic?	✓	
Costs:		
• Known, flat cost per server (no "data creep" increases?)	✓	

Any questions, please contact us on 0844 770 7000

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