

IntraLAN's Internet Acceptable Use Policy

This Acceptable Use Policy (AUP) is an integral part of the provision of Our services, and is designed to help protect Us, Our customers, Our suppliers and the Internet community in general from irresponsible or, in some cases, illegal activities.

If You:

- (a) engage in any of the prohibited activities listed below; or**
- (b) use Our services in breach of the acceptable use policies of any of our suppliers' networks, as notified to You from time to time,**

We may suspend all or part of the services with immediate effect.

Prohibited Uses of Our Internet access connections:

1. Transmission, distribution or storage of any material in breach of any applicable law or regulation is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property right used without proper authorisation, and material that is obscene, defamatory, constitutes an illegal threat, or breaches export control laws.
2. Sending unsolicited bulk email ("spam"). The sending of any form of spam through Our servers is prohibited. Likewise, the sending of spam from another service provider advertising a web site, email address or utilising any resource hosted on IntraLAN's servers, is prohibited. IntraLAN accounts or services may not be used to solicit customers from, or collect replies to, messages sent from another Internet Service Provider where those messages breach this Policy or that of the other provider.
3. Running Unconfirmed Mailing Lists. Subscribing email addresses to any mailing list without the express and verifiable permission of the email address owner is prohibited. All mailing lists run by IntraLAN customers must be Closed-loop ("Confirmed Opt-in"). The subscription confirmation message received from each address owner must be kept on file for the duration of the existence of the mailing list. Purchasing lists of email addresses from 3rd parties for mailing to from any IntraLAN-hosted domain, or referencing any IntraLAN account, is prohibited.
4. Advertising, transmitting, or otherwise making available any software, program, product, or service that is designed to breach this AUP or the AUP of any other Internet Service Provider, which includes, but is not limited to, the facilitation of the means to send Unsolicited Bulk Email, initiation of pingging, flooding, mail-bombing, denial of service attacks.
5. Operating an account on behalf of, or in connection with, or reselling any service to, persons or firms listed in the Spamhaus Register of Known Spam Operations (ROKSO) database at www.spamhaus.org.
6. Unauthorised attempts by a user to gain access to any account or computer resource not belonging to that user (e.g. "cracking").
7. Obtaining or attempting to obtain service by any means or device with intent to avoid payment.
8. Unauthorised access, alteration, destruction, or any attempt thereof, of any information of any IntraLAN customers or end-users by any means or device.
9. Knowingly engage in any activities designed to harass, or that will cause a denial-of-service (e.g., synchronised number sequence attacks) to any other user whether on the IntraLAN network or on another provider's network.