

# Business Continuity

	BC <sup>PC</sup>	BC <sup>+</sup>	BC <sup>DR</sup>						
<b>Typical use</b>	For PCs/laptops that cannot routinely save documents to a backed up server	On-site data vault Cloud image of server	On-site data vault On-site ready-to-run standby server Cloud ready-to-run standby server						
<b>Topology</b>	Cloud copy of important <i>Documents</i> twice a day (provided their is internet connection). Requires NetCare Workstation	On-site data vault Cloud copy (need to load)	On-site data vault On-site standby server Cloud standby server						
<b>Monthly Cost</b>	£3/PC	£150/server (500Gb included per server; can aggregate where multiple servers) £50 per additional 500Gb as required	Aggregated data across servers: <table border="1"> <tr> <td>≤ 2TB</td> <td>≤ 3TB</td> <td>≤ 5TB</td> </tr> <tr> <td>£650</td> <td>£850</td> <td>£1,100</td> </tr> </table>	≤ 2TB	≤ 3TB	≤ 5TB	£650	£850	£1,100
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<b>One off set-up costs</b>	£10 per device	£1,000	£1,000						
<b>RECOVERY TIME</b>	<b>RTO (PC/server loss)</b> <i>Example: hardware failure, malware corruption</i>	Immediate recovery from	8+ hours from h/w fix						
	<b>RTO (office loss)</b> <i>Example: fire, server theft</i>	N/A	48 hours (physically need to get data to datacentre/replacement hardware)						
<b>DATA AGE</b>	<b>RPO (data vault intact)</b>	N/A	Typically 1 hour (subject to network performance + Internet speeds)						
	<b>RPO (office loss)</b>	2 recovery points per day	Hourly for 28 days, then 1 recovery point per month for last 12 months						
<b>Archive</b>	28 days	12 months (additional years @ £250/year)	Contract lifetime						
<b>Fail-back</b>	None	24 hours downtime to restore back to on-premise server	4 hours downtime to restore back to on-premise server, background restore						
<b>Ransomware detection</b>	No	No	Yes						
<b>Daily server start verification (Screenshot)</b>	N/A	No	Yes						
<b>Brick level Exchange</b>	N/A	Yes	Yes						
<b>Office365 add-on module (optional/extra)</b>	Yes	Yes	Yes						
<b>Test Restores (per year)</b>	N/A (can log in to see files)	1	1						
<b>Min contract</b>	Rolling monthly	1 year	3 years						

All server restore times subject to data volumes and speed of on-premise servers.

RPO: Restore Point Objective. RTO: Restore Time Objective.